

## Backflow Preventer Checkup Program

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JEA's Backflow Preventer Checkup program helps customers with JEA residential irrigation service connections comply with state environmental regulations designed to protect the quality of our drinking water.

### **If your backflow preventer is due for testing:**

- JEA will schedule a certified backflow preventer tester to come to your home to test your device; you do not need to be at home and the inspector will not enter your home.\*
- The \$35 fee for this testing will be added to your next JEA bill.
- The tester will report your test results to JEA and leave a copy of the findings at your home.
- If your backflow preventer passes the test, JEA will notify you that you are in compliance.
- If you prefer to hire your own contractor to conduct the testing, simply have your backflow preventer tested and submit the passing test report to JEA within 45 days. Upon receipt of the passing test results, JEA will notify you that your device is in compliance.

### **If your backflow preventer requires repairs:**

- [Select a vendor to make the necessary repairs.](#)
- Once repairs are made, have your vendor retest the backflow preventer and submit the results to JEA.
- Upon receipt of a passing test result, JEA will confirm that your device is in compliance.

For more information on JEA's Backflow Checkup program, call (904) 665-6000.

*\*JEA has contracted the following vendors to complete backflow preventer checks as part of the Backflow Preventer Checkup Program: Advanced Connections, Aaron's Backflow, and Bob's Backflow. JEA will assign one of these contractors to perform your checkup.*

## Lawn Irrigation Systems

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Inground irrigation systems may utilize various sources of water. Each water source presents a different level of risk to the public water supply and has corresponding backflow preventer requirements

<b>In-ground Irrigation Water Source</b>	<b>Backflow Preventer Required</b>	<b>Backflow Preventer Installation</b>
<b>Residential Water Service (potable water)</b>	Double Check or Reduced Pressure*	Residential Water Service line or before irrigation system
<b>Residential Irrigation Service (potable water)</b>	Double Check or Reduced Pressure*	Residential Irrigation Service line
<b>Residential Reclaimed Water Service</b>	Double Check or Reduced Pressure*	Residential Water Service line
<b>Surface Water (well, pond, other non-potable)</b>	Reduced Pressure	Residential Water Service line

If your system requires repairs or replacement, contact one of [JEA's preferred backflow prevention vendors](#) for an estimate.

\*DCVA is allowed if the irrigation service was installed prior to May, 2014. Irrigation services installed May, 2014 and after require RP backflow preventers.

## Preferred Backflow Vendors

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JEA's preferred vendor list is offered to customers for their convenience in choosing a vendor who meets our requirements to test, repair, replace and install backflow preventers. We do not recommend one vendor over another, and we strongly recommend you follow these steps when selecting a backflow preventer vendor:

1. Call several testers and ask what they charge for the annual test.
2. Ask them when they can come and do the test.
3. Ask the testers if they have a business license and insurance.
4. Ask the testers if they received their certification from a nationally recognized or state certification agency.
5. Ask the testers for a list of references or a list of satisfied customers.
6. Ask the tester if the company abides by and has signed a Code of Conduct with JEA.

If an assembly fails the test, it will need to be repaired or replaced and retested. Assemblies are designed to last many years, and they often can be repaired inexpensively. Sometimes all the assembly needs is a good cleaning. The repair on small assemblies normally does not take more than one extra hour of labor.

Non-residential backflow preventers are required to be tested annually. Residential backflow preventers are required to be tested once every two years. Whether or not you receive a courtesy reminder from JEA, you need to contract to have your backflow preventers tested before the due date. Be sure to have the test done early and don't wait until the end of the month. Many customers wait until the last minute and testers are very busy trying to meet the deadline.

## Preferred General Backflow Prevention Assembly Vendors

Individual vendors listed below may also be certified to test and repair specialty preventers (fire and irrigation).

<b>Vendor</b>	<b>Phone</b>
Bill Fenwick Plumbing	(904) 724-7022
A.D.I. Services	(904) 384-4433
Big City Irrigation	(904) 500-2489
Quick Response Fire Protection	(407) 469-2134
American Backflow & Fire Services	(877) 393-5544
H2O Backflow	(904) 859-9433
Star Fire Sprinklers	(904) 384-1066
Sunshine State Plumbing	(904) 262-1066
Advanced Connections*	(904) 515-3354
Turner Plumbing	(904) 396-7044
Absolute Backflow	(904) 451-4271
All Weather Contractors	(904) 781-7060
Metro Rooter	(904) 695-1911
American Fire & Safety Supply	(800) 733-5326
Dolphin Backflow	(904) 269-5489
Allen Plumbing & Backflow Services	(904) 734-0010
W.W. Gay Mechanical	(904) 545-7401

Affordable Plumbing Co of Jax	(904) 288-9003
Atlantic Coast Plumbing	(904) 997-3278
Life Safety Designs	(904) 388-1700
Dunn Creek Irrigation	(904) 237-3997
Roto-Rooter Services	(904) 354-7321
Pine Enterprises	(770) 614-9664
Bob's Backflow & Plumbing Services*	(904) 268-8009
Bluewater Backflow Services	(904) 424-1804
Protective Systems	(904) 396-2866
Laurel Crest Landscape & Irrigation	(904) 619-7335
Baldwin's Quality Plumbing	(904) 805-0660

Preferred Specialty Backflow Prevention Assembly Vendors (Install, Test, and Repair)

Fire Sprinkler Systems:

<b>Vendor</b>	<b>Phone</b>
Cox Fire Protection	(904) 781-8227
Wayne Automatic Fire	(904) 268-3030
Fire Sprinkler Services	(904) 734-3220
Cintas Fire Protection	(904) 562-7000
W.W. Gay Fire Protection	(904) 394-5691
Fortitude Fire Protection	(904) 733-9008

Blue Flame Fire Protection	(904) 813-7113
Maximum Fire Protection	(904) 503-0484
Aegis Fire Protection	(904) 215-9669
Wiginton Fire Systems	(904) 262-6107
Triple S Fire Protection	(904) 378-3449
Simplex Grinnell	(904) 486-1200

Irrigation Systems:

<b>Vendor</b>	<b>Phone</b>
A & H Sprinklers	(407)469-2500
Nolan Plumbing & Irrigation	(904) 783-4321
Florascape Irrigation	(904) 646-4556
D.R. Leach Irrigation	(904) 529-1266

*\*Contracted vendors for JEA's Backflow Preventer Checkup Program.*